

Pipette Service Order Form

Step 1: Select One Service Level

	Verification*	Calibration	Calibration PLUS	Accredited
Manual Single Channel Pipette	\$30	\$43	\$49	\$74
Electronic Single, Repeater, Dispenser	\$31	\$49	\$54	\$77
Motorized Controller	\$31	\$49	N/A	N/A
6 Channel Pipette (manual/electronic)	\$51	\$51	\$57	\$172
8 Channel Pipette (manual/electronic)	\$51	\$74	\$80	\$221
12 Channel Pipette (manual/electronic)	\$51	\$86	\$92	\$284
16 Channel Pipette (manual/electronic)	\$51	\$97	\$103	\$347
24 Channel Pipette (manual/electronic)	\$51	\$109	\$115	\$438

Service Includes				
Leakage, Functional & Calibration Check	Included	Included	Included	Included
Preventive Maintenance (PM) **	N/A	Included	Included	Included
As Found Weighings	4x2	N/A	4x2	4x3
As Left Weighings	N/A	4x2	4x2	10x3
Calibration Report***	Included	Included	Included	ISO Format
Comprehensive CAL Label	Included	included	Included	Included

Step 2: Select Additional Options

3rd Point Weighings	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14	Included	
Extended 10 Weighings	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14	<input type="checkbox"/>	\$7
Multi-Channel Weighings (per channel)						
<i>As Found</i>			<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14
<i>As Left</i>	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$7	Included	
• <i>3rd Point Weighings (per channel)</i>						
<i>As Found</i>			<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14
<i>As Left</i>	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14
• <i>Extended 10 Weighings (per channel)</i>						
<i>As Found</i>			<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$14
<i>As Left</i>	<input type="checkbox"/>	\$7	<input type="checkbox"/>	\$7	Included	
GMP/GLP Calibration Certificate	<input type="checkbox"/>	\$5	<input type="checkbox"/>	\$5	ISO Cert	
DNA/RNA Decontamination (per pipette)	<input type="checkbox"/>	\$15	<input type="checkbox"/>	\$15	<input type="checkbox"/>	\$15

* If pipette fails Verification, maintenance service will be performed under Calibration Plus level.
 ** PM (Preventive Maintenance) includes new Seal & O-ring as specified by manufacturer, piston polishing, thorough inside & outside cleaning.
 *** Included with returned pipettes / Uncontrolled copy of GMP/GLP available online at no charge. The laboratory implements the shared risk approach, based on the binary simple acceptance decision rule, as defined in ILAC G8 when making compliance statements.
 ****Calibration Warranty: 90 days labor / 1 year installed parts. Warranty not included with verification service.

Step 3: Calibration Cycle

MONTHS UNTIL NEXT CALIBRATION (Default is 6 Months)

3 Months 6 Months 12 Months Custom

PIPETTE QUANTITY

24 HOUR SERVICE (\$15 Per Pipette), limit of 25 pipettes per order, over 25 pipettes, please contact service@accuteklab.com. Transit time is not included, business days only.

I authorize repairs for up to \$100 per pipette. If repairs exceed \$100, please contact me for approval.

Paperless Account: Contact us for Qualer Access to Manage your pipettes and other assets for FREE!

Step 4 (Required): Decontamination

PIPETTES WERE DECONTAMINATED FROM RADIOACTIVE, CHEMICAL AND BIO HAZARDOUS MATERIALS WITH AN APPROPRIATE SOLUTION.

CUSTOMER SIGNATURE

PLEASE PRINT THIS FORM AND INCLUDE EQUIPMENT LIST WITH YOUR SHIPMENT

Step 5: Customer Information

FULL NAME

PHONE

E-MAIL

BILLING E-MAIL

SHIP TO ADDRESS

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

BILL TO ADDRESS Check if same as "SHIP TO ADDRESS"

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

Step 6: Payment Information

PO NUMBER OR CREDIT CARD NUMBER

EXP DATE / Master Card Visa Amex

CVV Code Billing Zip Code

*Please include a PDF copy of your PO

MY QUALER ACCOUNT (optional)

QUOTE WAS PROVIDED, (Please Complete Steps 3-7)

Step 7: Shipping/Handling Options

USE MY CARRIER AND MY ACCOUNT # FOR SHIPPING

Carrier Account #

FREE 2-DAY FEDEX SHIPPING WITH QUANTITIES OF: 15 PLUS FOR CALIBRATION OR 20 PLUS FOR VERIFICATION for smaller quantities, shipping rates below apply:

Ground Shipping (one way) \$15

2nd Day Shipping (one way) \$25

Overnight Shipping (one way) \$45

Continental USA (other areas call for quote)

Rates shown above are based on Domestic Shipping Rates Only

Final Notes

- Include your equipment list: Print and attach it with your shipment.
- Complete and include this form with your shipment.
- For questions, contact us at service@accuteklab.com or 1-800-243-3232

Customer Notes and Requirements, Including Repairs and Specifications

Take Advantage of Our Trade-In Program: Receive Credit Toward Future Services or Products. Contact us at Service@accuteklab.com for the Trade-in Form and Instructions.

Flexible and Fast Calibration Services from Accutek Laboratories to Meet Your Lab's Needs.

- Customizable options are available, including multiple data points or weighings.
- 24-hour turnaround service for urgent needs (up to 25 pipettes per order).
- Batch shipments for larger orders with a 3-day turnaround time.
- Quick turnaround with two ISO 17025-accredited service labs across North America.

Our fast and efficient calibration options are designed to enhance your lab's productivity by minimizing downtime and ensuring precision. Please contact us at service@accuteklab.com or (800) 243-3232 to schedule your services.

Service Plans

All plans include:

- Full Preventive Maintenance (PM)
- Leakage, Functional & Calibration Check
- Adjustment to manufacturer's tolerances
- Calibration Certificate
- Calibration Label

As Found

As Returned

Preventive Maintenance

Calibration

Labs with basic service needs



N/A
4 Test weighings @ 10, 100 %
Yes

Calibration Plus

When prior performance matters



4 Test weighings @ 10, 100 %
4 Test weighings @ 10, 100 %
Yes

Accredited

For complete ISO 17025 documentation



4 Test weighings @ 10, 50, 100 %
10 Test weighings @ 10, 50, 100 %
Yes

SHIP TO:



9477 Waples Street, Suite 120, San Diego, California 92121
www.Pipette.com | P: 1-800-243-3232 | F: 1-858-536-3342 | service@accuteklab.com

7690 First Place, Suite D, Oakwood Village, Ohio 44146
www.Pipette.com | P: 1-800-243-3232 | F: 1-858-536-3342 | service@accuteklab.com

Prices subject to change
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